



September 24, 2010

Dear Customers,

Hatch is committed to ensuring that all our materials and supplies meet Consumer Product Safety Information Act (CPSIA) guidelines. With new safety laws going into effect and growing concern about the safety of children's products, we have committed to a rigorous product adoption process to ensure our products are safe.

Hatch has always been diligent when it comes to safety. Not only are we in full compliance with all of the current U.S. safety regulations, but every item we sell must meet or exceed all of the government safety requirements.

At Hatch the safety evaluation starts when a product is reviewed or put into development. We ensure that all of the materials are phthalate-compliant and must pass strenuous standards for lead content. We require vendors to document that they have used an approved outside testing laboratory to conduct testing to document that every product Hatch sells meets or exceeds current safety regulations. We continuously monitor the safety of our products through periodic vendor compliance reviews to ensure that our suppliers maintain the high level of integrity that we demand of our materials.

At Hatch, child safety is always our top priority. You can feel confident that the products we sell are safe and that we are doing everything we can do to provide our customers with superior-quality products they can trust.

Please retain a copy of this document for your records. If you require further information or a notarized copy, please call HATCH at 1-800-624-7968.

Sincerely,

A handwritten signature in black ink that reads "Ginny Norton".

Ginny Norton
Hatch President

Computers for Kids™

CREATIVE DIVERSITY™

Instant Classroom™

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